



# SOLVENCY & FINANCIAL CONDITION REPORT

Haven Insurance Company Limited – GROUP  
For year ending 31<sup>st</sup> December 2018

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## Executive Summary

The Solvency and Financial Condition Report (“SFCR”) is an annual public disclosure requirement under the Solvency II Directive. It presents material information on the Company’s business, performance, system of governance, risk profile, valuation for solvency purposes and capital management.

Haven Insurance Company Limited (“Haven” or “the Company”) is a specialist motor and household insurer, writing business in the United Kingdom (“UK”). Haven is licensed and regulated in Gibraltar and is directly owned by Pine Hill Holdings Limited (“PHH”). Haven’s SFCR has been completed on a group basis by including the Company’s holding company PHH and subsidiaries below Haven. As Haven is the only regulated insurance company within the PHH group, the SFCR focuses on Haven’s systems, controls, and compliance with Solvency II. However, all financial information is on a group wide basis.

2018 was another record year in terms of GWP, with growth of 7% to £236m. Maintaining stable pricing for our customers, despite challenging market conditions, is a testament to Haven’s focus to always write for profit. This growth is also underpinned by a strong renewal book which gives us a more mature risk profile for the business overall. This approach has delivered year-on-year improvements in claims frequency, and consistent loss ratios.

During 2018 we received two Change of Control approvals from both the FCA and GFSC. The first was to formalise our Group structure – combining our Distribution and Underwriting Groups under a common holding company. This more accurately reflects the reality of the way we operate, where we believe it is important to retain control of all key functions within the Group to ensure we deliver a consistent service to our customers.

The second Change of Control approval later in 2018 was to bring on board Inflexion Private Equity (“Inflexion”) (through Quartz Partnership Ltd), as an additional minority shareholder. Inflexion are one of the UK’s most successful private equity investors, and we welcome them as a partner in our business.

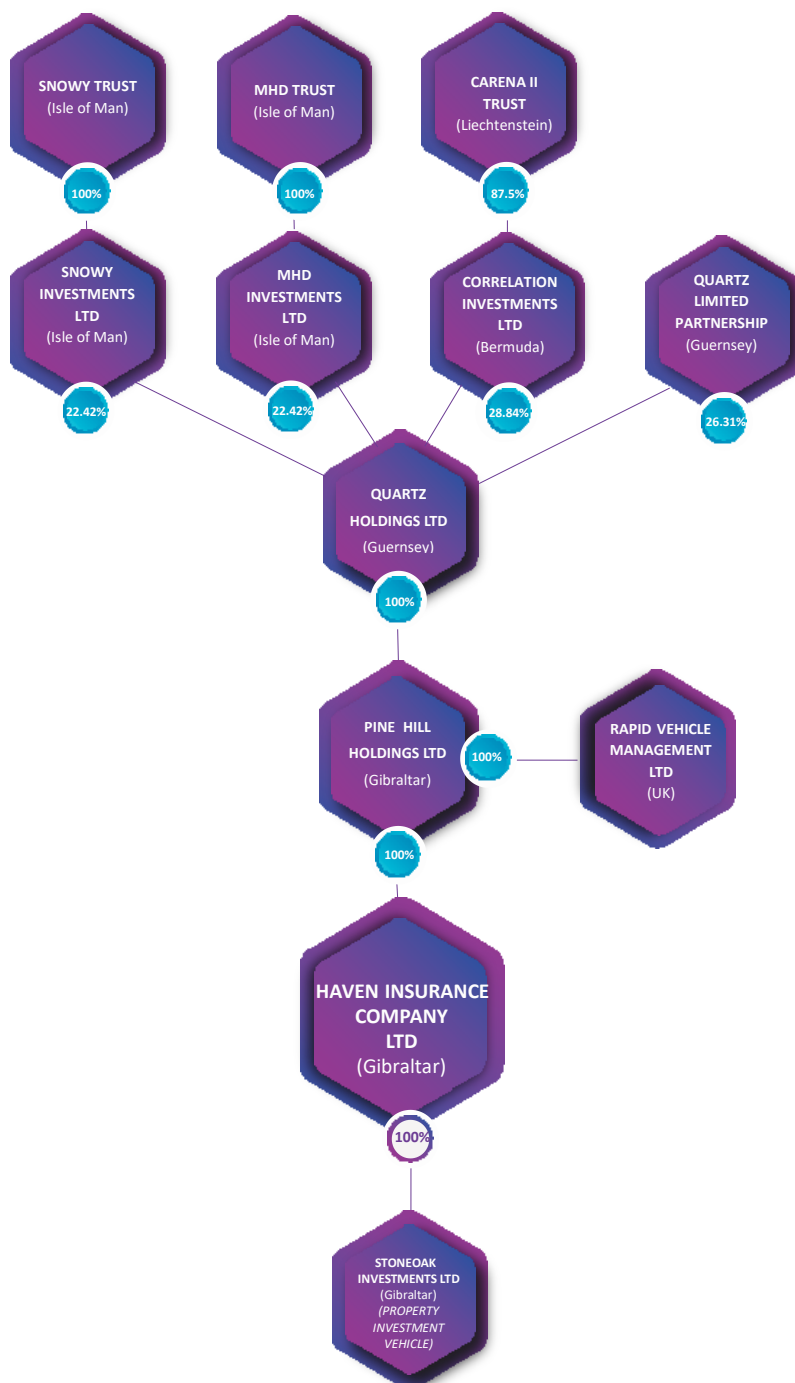
The business is supported by a very stable management team, and a robust system of governance, and Haven are proud to be Solvency II compliant across all three pillars of the Directive with Solvency cover in excess of 140%.

Looking forwards, we expect to deliver further profitable growth for 2019 and beyond, with an absolute focus on writing good quality business and providing an excellent service to our customers.

# Business and Performance

PHH is a simple holding company with Haven being the primary subsidiary. As a result, PHH is considered an insurance holding company. The qualifying holdings of PHH are held by Quartz Holdings Limited (“QHL”), which in turn are split between MHD Investments Limited, Snowy Investments Limited, Correlation Investments Limited and Quartz Limited Partnership. Indirect holders of qualifying holdings are shown in the structure chart below. There is no ultimate controlling party.

Stoneoak Investments Limited (“Stoneoak”) is a wholly owned subsidiary of Haven, which develops and manages Haven’s property related investments either directly or through wholly owned Special Purpose Vehicles (“SPVs”) where appropriate.



Haven is now part of the Quartz Holdings Group, a new entity which we have established to combine our Distribution and Underwriting Groups under a common holding company. However, there is no change to the way we operate or to our senior management team, which we continue to strengthen in line with the company's growth objectives.

Across the group we now have well over 800 staff and this will continue to grow to keep pace with the needs of the business.

Haven is the only regulated insurance entity in the PHH Group, and is incorporated in Gibraltar under registration number 85914. Haven operates entirely out of Gibraltar from the below address:

**No. 1 Grand Ocean Plaza, Ocean Village, Gibraltar.**

**Haven is authorised and regulated by:**

Gibraltar Financial Services Commission ("GFSC")  
PO Box 940  
Suite 3, Atlantic Suites  
Gibraltar  
[www.fsc.gi](http://www.fsc.gi)

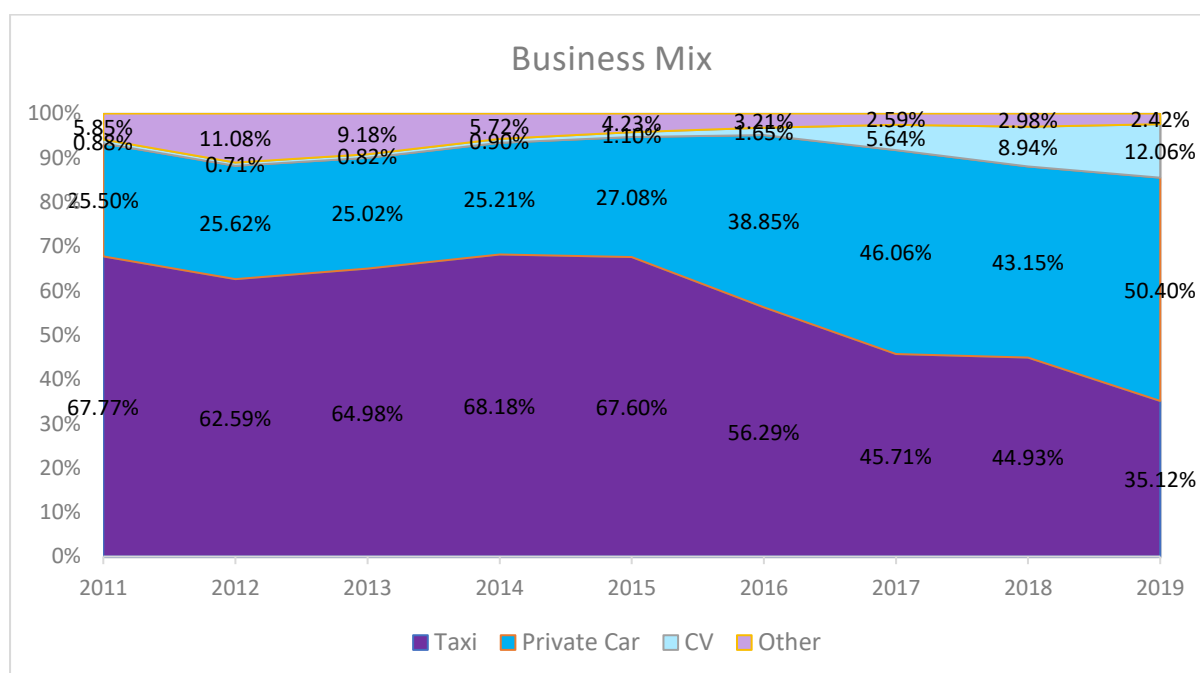
**The Company's external auditor is:**

EY Gibraltar  
Regal House  
Queensway  
Gibraltar  
[www.ey.com/gi](http://www.ey.com/gi)

## Underwriting Performance

Haven is a specialist motor and household underwriter, providing solutions for customers who are not well served by the mainstream market. Haven is well known as a Taxi insurer and this is still a very important part of our business with good growth potential. However, in line with our long-term strategic objective we have sought to steadily diversify whilst remaining specialist. We now have far more balance in the book between different lines and that trend should continue into 2019, especially with a stronger presence in the Light Commercial Vehicle market.

Our private car book has also been developed further and now represents just over 50% of the vehicles insured, giving the business a more balanced mix. The below chart represents the historical spread of motor business in vehicle years, alongside the current position for 2019.



Growth has been across all of our core product lines with specific focus on private car. However, we continue to see organic growth in our taxi book with very high retention rates, which is down to a customer focused delivery both at point of sale and at point of claim.

High renewal retention, along with a higher comprehensive penetration is leading to a more mature book and driving a significant reduction in claims frequency. Loss ratio performance is excellent and has been very consistent.

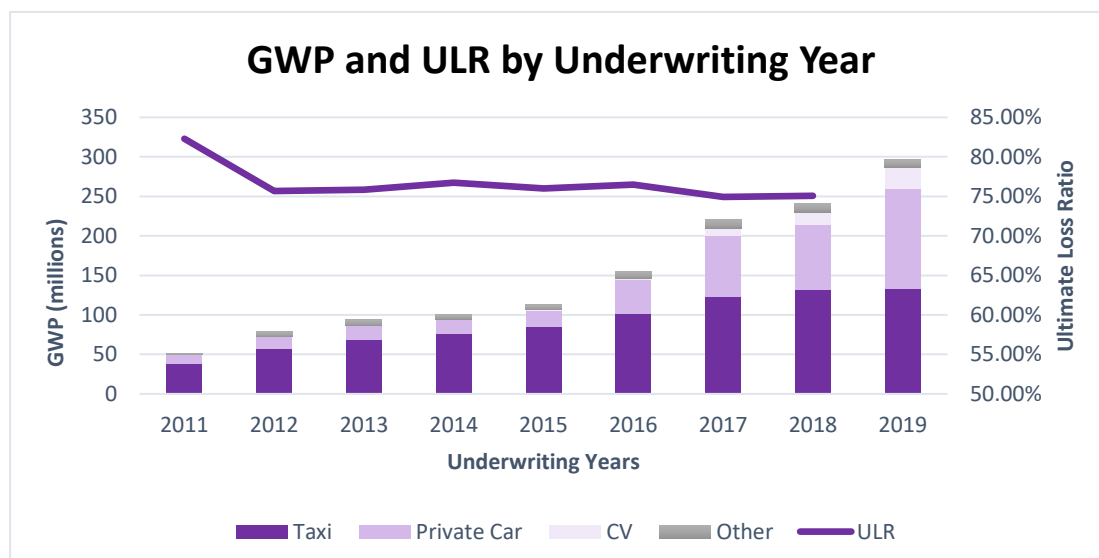
The Company have strategically diversified the lines of business written in order to bolster resilience to competition and market disruptive influences. In addition to taxi and a growing private car book, Haven have developed a successful telematics product and are experts in providing short term cover. Haven’s material Solvency II lines of business are as follows:



Our Distribution Group, Granite Underwriting Limited (“Granite”), has been providing specialist motor insurance for over 35 years and are a leading provider in their chosen markets, focusing on client needs and providing appropriate solutions with a trusted service.

Haven Insurance provides capacity to the Group and has been trading for over 16 years. Across the Group we work very hard to stick to core principles that we believe help drive our success. This ensures complete control and a joined-up strategy all the way from point of quote to each element of the indemnity spend.

Haven’s underwriting performance by material line of business can be seen below. All business emanates from the United Kingdom.





Haven believes that all growth has to be profitable growth. As shown above, even during years of strong premium growth our Ultimate Loss Ratios have remained remarkably consistent and followed a general trend of reducing over time.

For 2018, the Board agreed a change to our claims reserving strategy whereby Haven will build in a margin over and above best estimate in line with best practice adopted by market peers. This will mean a constant cycle of releases on older underwriting years and stronger reserving from the outset on the least mature year.

The performance of the business in 2018 is shown in the following table, with the margin above actuarial best estimate stripped out to facilitate easier comparison with 2017. The underlying performance of the business has remained static, with an identical net loss ratio achieved between these financial years, which reflects the consistency we have achieved in our underwriting results.

## 2018

Line of Business	Gross Written Premium	Net Written Premium	Net Earned Premium	Net Claims Incurred <sup>1</sup>	Other Technical Income & Expenses <sup>1</sup>	Technical Profit
	GBP (000's)	GBP (000's)	GBP (000's)	GBP (000's)	GBP (000's)	GBP (000's)
Motor	235,554	75,583	72,041	(64,393)	3,506	11,154
Other	348	280	256	(83)	(134)	39
<b>Total:</b>	<b>235,902</b>	<b>75,863</b>	<b>72,297</b>	<b>(64,476)</b>	<b>3,372</b>	<b>11,193</b>

## 2017

Line of Business	Gross Written Premium	Net Written Premium	Net Earned Premium	Net Claims Incurred	Other Technical Income & Expenses	Technical Profit
	GBP (000's)	GBP (000's)	GBP (000's)	GBP (000's)	GBP (000's)	GBP (000's)
Motor	221,047	71,194	69,591	(62,235)	11,219	18,575
Other	315	246	238	(62)	(70)	106
<b>Total:</b>	<b>221,362</b>	<b>71,440</b>	<b>69,829</b>	<b>(62,297)</b>	<b>11,149</b>	<b>18,681</b>

2018 was another year of growth for the business, however at a rate of just under 7% this was at a slower pace than in prior years. This was due to softening market conditions, especially on private car, where Haven maintained pricing discipline at the expense of volume. As ever, despite growing the book, the ultimate loss ratio has remained static.

See QRT Template – “Premiums, Claims and Expenses” which provides quantitative information on the underwriting performance by line of business and by country.

<sup>1</sup> Excludes margin above best estimate.

## Investment Performance

Haven's investment performance is a very consistent profit stream and once again made a valuable contribution in 2018.

The portfolio has been optimised to reduce volatility and drawdowns, with an increased level of diversification. Whilst this does place a limit upon potential returns, it does ensure that the assets deliver a stable and predictable yield, with funds held in a prudent and secure manner.

Haven's investment performance for 2018 and 2017 on a GAAP basis can be seen below.

### 2018

GBP (000's)	Equities	Fixed Income	Property	Cash and Cash Equivalents	Total
Invested sums	1,289	-	98,938	62,637	162,864
Investment Income	(370)	38	4,113	280	4,061

### 2017

GBP (000's)	Equities	Fixed Income	Property	Cash and Cash Equivalents	Total
Invested sums	23,149	1,952	63,212	93,009	181,322
Investment Income	769	733	5,811	724	8,037

# System of Governance

Haven has an effective system of governance in place which is proportionate to the nature and scale of the business and aids prudent management of the Company.

## The Board and Sub-Committees

Haven’s Board of Directors work closely with the delegated Committees, key functions and senior management. The Company has four Committees in place, as shown below.



Terms of reference are in place for all Committees, which document each Committee’s objectives, responsibilities and reporting lines.

The Board’s responsibilities include setting the Company’s risk appetite and ensuring the business is operating within it, alongside maintaining a robust risk management system. The Board also ensure Haven’s system of governance is effective, proportionate to the business and compliant with all relevant regulations and legislation. Central to the Board’s decision-making process is ensuring there is no negative impact to Solvency cover at any time.

### Audit, Risk and Corporate Governance (“ARCG”) Committee

The ARCG Committee is responsible for the review and monitoring of Haven’s internal control system, corporate governance and overall compliance with legislation and regulation. External, internal, and service provider audits, and the completion of the Company’s Financial Statements are overseen by the Committee. The ARCG Committee participates in Haven’s risk management system, and report to the Board quarterly. The Committee meets on at least a quarterly basis.

### **Underwriting Committee (“UWC”)**

The Underwriting Committee is responsible for the oversight of underwriting guidelines, policies, and procedures, as well as monitoring adherence to the same. The Committee formulates the Company’s underwriting strategy, and establishes and maintains the underwriting criteria and rating guides for each class of business. Underwriting performance is reviewed in detail by the Committee, including written premiums, claims frequency and loss ratios. Reinsurance arrangements are also reviewed by the Underwriting Committee to ensure their suitability. The Committee provides a report on underwriting performance and any other pertinent matter to the Board quarterly, and also meets on at least a quarterly basis.

### **Investment Committee (“Invesco”)**

Invesco manages the Company’s assets, ensuring they are properly invested. Consequently, Invesco’s responsibilities include aspects of capital management, asset and liability management, liquidity risk management, and investment risk management. Invesco continually take into account and monitor the solvency impact of any changes to the Company’s investment strategy.

The Invesco meets at least five times a year and provides a report to the Board quarterly. Invesco also provides written reports to the Board in respect of urgent matters arising between quarterly Board meetings.

### **Large Loss Claims Committee (“LLC”)**

The Committee determines the Company’s large loss strategy and monitors adherence to the same. The LLC ensure the claims process is managed effectively across Haven’s portfolio of large loss claims, and supervise interaction with reinsurers as appropriate. The Committee are also responsible for monitoring the performance of all claims outsourced service providers and maintaining the Company’s reserving methodology. This Committee considers and approves large loss reserves, movements and claims likely to be settled on a Periodic Payment Order basis.

The Large Loss Claims Committee meets at least half-yearly, and Haven’s claims function provide a quarterly report to the Board detailing all aspect of claims performance and market insight.

### **Key Functions**

#### *Actuarial Function*

The role of Haven’s Actuarial Function Holder is performed by the Company’s in-house actuary, who is responsible for overseeing the actuarial function tasks in accordance with Article 48 of the Solvency II Directive. Haven has engaged external actuarial consultants to provide support on the Actuarial Function tasks.

#### *Compliance Function*

Haven’s compliance function is fulfilled by the Head of Compliance (key function holder) and the ARCG Committee. The compliance function is responsible for ensuring legal and regulatory compliance, the system of governance, oversight of complaints, internal controls, oversight of audits, agreement review, anti-money laundering controls, compliance with data protection legislation, contribution to regulatory reporting and participation in the risk management of the Company.

### *Internal Audit Function*

The Internal Audit function is outsourced to subject matter experts to ensure independence. Haven's ARCG Committee is responsible for the appointment of auditors, as well as review and approval of the audit scope and report. Haven's Internal Audit Function Holder oversees the internal audit ensuring the approved scope is fulfilled. All internal audit reports are provided to Haven's Board.

### *Risk Management Function*

The Risk Management Function holder has overall responsibility for risk management, and this is supported by Haven's Board. This enables the Board to review all pertinent risks to Haven and ensure they are considered in the decision-making process.

## **Remuneration Policy**

Haven have a Remuneration Policy in place which is reviewed and approved by the Board. Haven's key objective in relation to remuneration is to ensure it is not discriminatory in any way. All remuneration is established and assessed by way of performance reviews and is benchmarked against the local market.

Executive members of the Board, Key Function Holders and all remaining staff are remunerated on a fixed basis based on performance. Senior management are eligible for a variable annual bonus based on Company performance at the Company's discretion. Non-Executive Members of the Board are paid a fixed fee. Haven's remuneration does not offer any entitlement to shares.

## **Fit and Proper Policy**

Haven have established a Fit and Proper policy which is reviewed and approved by the Board. The policy ensures that all key function holders and those who effectively run the business fulfil the following requirements at all times:

- Their professional qualifications, knowledge and experience are adequate to enable sound and prudent management, and;
- They are of good repute and integrity.

Upon recruiting a new member of staff, a thorough interview process is completed alongside a review of references, professional background and the candidate's relevant skills. Fitness and propriety declarations are completed annually by all staff and all members of the Board, and staff performance is reviewed regularly with appraisals carried out annually.

## **Risk Management System**

Haven's Risk Management Function Holder is ultimately responsible for risk management, with support from the Board. A comprehensive set of policies have been developed and implemented to articulate the risk strategy and processes to identify and manage risks. All policies are established in accordance with regulatory requirements and the Solvency II Directive. The ARCG Committee regularly reviews the risk management policy, and risk register reporting to the Board on any required amendments. The ARCG Committee also monitors the risk appetite set by the Board on a quarterly basis to ensure the Company is operating within it.

Haven’s Board proactively seeks opportunities to optimise risk and return for expansion and growth development of the Company whilst hedging against the downside risks to reduce volatility. Haven’s risk strategy is focused on keeping tight control and monitoring the performance of all parts of the business to ensure stable long-term year-on-year growth.

Haven’s risk management system encompasses processes for the identification, assessment and measurement, monitoring and management of risk the business is exposed to or could potentially be exposed to.

**IDENTIFICATION**

Risk identification is a key part of Haven’s business and is integral to many of the business’ processes, including:

- Business Continuity
- Claims Handling
- Investments
- Outsourcing Proposals
- Regulatory Compliance
- Reserving
- Underwriting
- Capital Management
- Industry Horizon Review
- New Products or Services
- Pricing
- Reinsurance
- Solvency Calculations

The Company has established a risk register to document all risks; the Board, Committees, and key functions continually contribute to the register by identifying risks and potential risks.

**ASSESSMENT**

When a risk has been identified, a risk assessment is carried out by the risk management function, as follows.

- An appropriate description of the risk is established
- The controls in place to mitigate the risk are recorded and assessed for effectiveness. Any additional controls required are implemented
- The risk and controls are reviewed
- The potential impact of the risk is assessed
- The likelihood of the risk occurring is assessed
- A risk rating according to the Company’s agreed risk matrix is assigned

**MONITORING & MANAGEMENT**

Contingency plans are added to the record of the risk, detailing the action to be taken in the event the risk is realised.

The rating of risks and controls in place are continually monitored to ensure they are sufficient and reflect the Company’s risk appetite.

A risk owner is assigned to ensure the risk is continually monitored, the risk register entry remains accurate, and the controls are active and effective.

The ARCG Committee review the risk register upon any amendment and in addition the Board review the register at least annually.

Risk management is an integral part of Haven’s decision-making process. The Company’s Board has overall responsibility for the risk management system, liaises with key functions and committees, and reviews all new and changing risks ensuring they have all relevant information and an unobstructed view of the risk profile whilst carrying out the business strategy.

### Own Risk and Solvency Assessment (“ORSA”)

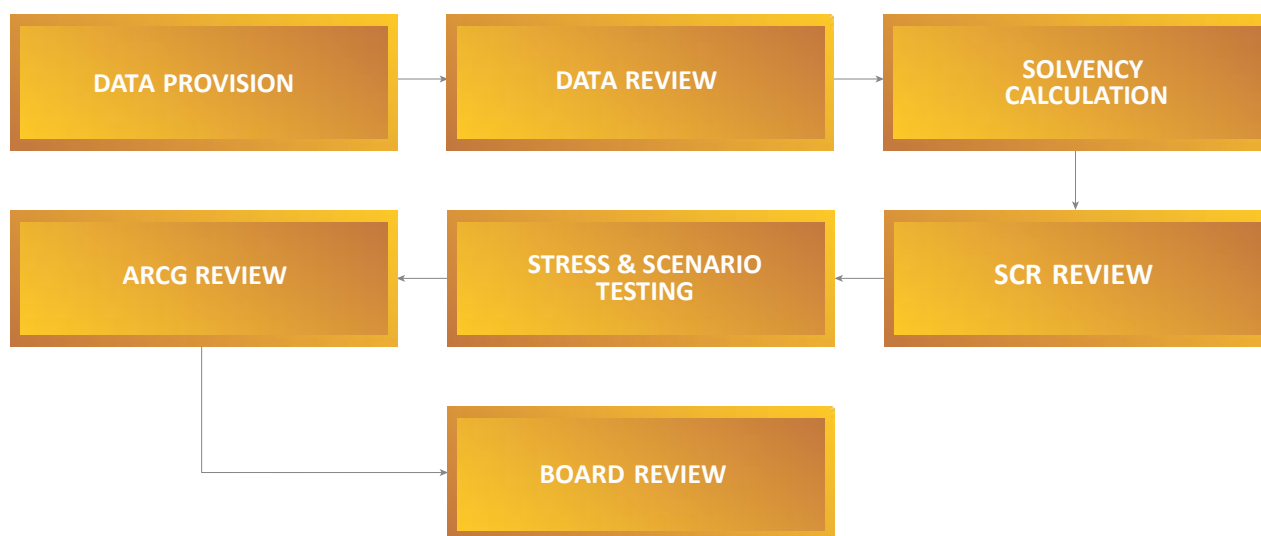
The Company carry out an ORSA on at least an annual basis for the PHH Group, including Haven and Haven’s subsidiaries. Additional ORSAs may be carried out upon a material change to the business, or upon request by Haven’s Board. The ORSA is a forward-looking self-assessment process which considers Haven’s business strategy, short and long term risks, and the resulting capital requirements.

Whilst completing the ORSA, Haven centralise the different elements of the business strategy alongside the forward-looking business plan. The ORSA covers all risks to the business; identifying and assessing risks through the ORSA process enables the Board to determine the risk appetite and set tolerance limits.

Risk appetite statements are defined by the Board to set limits on the amount of risk that should be tolerated or accepted by the Company. The risk appetite is directly linked to the business strategy and the principal risks Haven is exposed to and contains a mixture of qualitative and quantitative measures. The ARCG Committee monitors the Company’s risk profile against the risk appetite statements, reporting to the Board if the Company is approaching any risk appetite limits.

The ORSA is utilised by the Board in Haven’s decision-making process, ensuring that the Company is operating within the risk appetite, and solvency cover is not negatively impacted.

A process sequence has been determined by the Board for the completion of the ORSA to ensure all relevant input is received and information is verified as accurate and complete. The Board ensure the ORSA process has been carried out correctly and in accordance with the ORSA Policy and Procedures. A high-level overview of the ORSA process to determine solvency cover is shown below.



Stress and scenario testing is carried out on the material risks the Company is exposed to, ensuring there is sufficient solvency cover in 'worst case', stressed circumstances. Reverse stress testing is also completed in the ORSA process, by identifying scenarios which could threaten the Company's survival and identifying controls in place to ensure Haven can withstand them.

The ORSA follows the formulation of Haven's business plan and ensures informed decisions by the Board, as well as making certain that the business has adequate capital to maintain surplus solvency cover at all times. After consideration of the Company's risk profile, the Board have determined that the level of capital resources should be maintained at a minimum of 120% at group level of the Solvency II requirements. 120% has been determined in order to cover volatility within the SCR, and the Company wishes to stay well above the SCR in order to mitigate any unexpected changes to the risk profile.

Haven's Board hold overall responsibility for the ORSA and they work closely with the executive management team to allow for complete information gathering. Upon completion the ORSA is presented to the ARCG Committee for full review. The assessment along with the ARCG Committee's recommendations are subsequently passed to the Board for review and approval prior to submission to the GFSC.

### **Internal Control System**

The ARCG Committee oversees the internal control framework, reviewing and approving all policies and monitoring compliance with the same. Haven's compliance function, alongside the ARCG Committee, frequently review the suitability, effectiveness, and completeness of the internal control framework making recommendations where appropriate.

The Company's ARCG Committee examines all internal and service provider audit reports, ensuring any risks identified are appropriately mitigated, controlled and recorded, and that any noted action required is monitored up to completion.

Haven's external auditing is carried out by EY and monitored by the ARCG Committee which confirms that the audit scope sufficiently fits the Company's risk profile. The Committee is also responsible for overseeing the preparation of the Company's financial statements, ensuring they are prepared and presented in accordance with UK Accounting Standards and Gibraltar Generally Accepted Accounting Practice. Haven's financial statements are subject to formal review by the ARCG Committee and the Board; Board approval must be received prior to publishing the statements.

A strong internal structure is in place to ensure internal controls are integrated in the day-to-day management of the Company. Staff responsibility matrices and Haven's procedures manual document each member of the Company's accountability in the internal control system framework.



## Compliance Function

Haven has established a dynamic and independent compliance function within the business, with the overarching objective to ensure complete compliance with all applicable legal and regulatory requirements and that compliance procedures are proportionate, appropriate and robust.

The Company's Head of Compliance is not engaged in any operational matters outside of compliance which could give rise to a conflict of interest. The compliance function has access to all Company data, files, information and members of staff as necessary to fulfil its role.

The Compliance function is responsible for keeping abreast with all legal and regulatory changes; assessing the impact to Haven and implementing any necessary plans or procedures, as well as subsequently monitoring the same to ensure continuing compliance.

As part of Haven's internal controls, the compliance function is consulted when the business is considering new products or services. The Compliance function ensures the products meet regulatory requirements, the necessary authorities are in place and that the product has been considered in accordance with the Company's risk profile and risk appetite. Compliance checks are carried out on all policy wordings, insurance product information documents, certificates, schedules and endorsement wordings.

Haven's compliance function also participates in the organisation of Company audits; assessing, reviewing and making recommendations to the ARCG Committee on the appointment and retirement of internal and external auditors. In doing so, consideration is given to ensure that there are no conflicts of interest concerning the auditors. All audit scopes, plans and reports are reviewed and approved by the ARCG Committee, and all audit reports are reviewed by the Board.

The Company's compliance function engages in Haven's regulatory interaction, certifying that effective and accurate information is submitted to the GFSC to enable them to supervise the business accordingly.

The compliance function reports to the ARCG Committee on at least a quarterly basis and the Committee provides a formal report to the Board on a quarterly basis. The ARCG Committee's Board report includes details on the following:

- the Company's overall compliance risk,
- audit outcomes,
- complaint data,
- any policies and procedures which require Board approval,
- upcoming legal and regulatory issues, their impact and respective action plans in place,
- annual and quarterly compliance checks; and
- any other pertinent matters which will aid the decision-making process or affect the Company's risk profile.

As part of Haven's system of governance and internal control framework, the Company has implemented several policies and procedures covering the below areas:

- Actuarial Function
- Anti-Bribery and Corruption
- Anti-Money Laundering
- Anti-Slavery
- Capital Management
- Code of Conduct

- Complaint Management
- Compliance
- Conduct Risk
- Conflicts of Interest
- Cyber Security
- Data Protection
- Fitness and Propriety
- Internal Audit
- Own Risk and Solvency Assessment (ORSA)
- Outsourcing
- Remuneration
- Risk Management, including:
  - Operational Risk
  - Reinsurance and risk-mitigating techniques
  - Asset Liability management
  - Investment Risk
  - Liquidity Risk
  - Assessment of non-routine investment activities
  - Unit and index linked contracts
  - Derivatives
- Underwriting and Reserving

The Compliance function is responsible for ensuring that the policies remain up-to-date and appropriate. The Head of Compliance is accountable for making certain that all policies are formally reviewed at least annually and liaises with the ARCG Committee and senior management to amend the documents as necessary.

### **Internal Audit**

Haven's internal audit function is tasked with evaluating all areas of the business, including assessing the adequacy and effectiveness of the Company's internal control framework, risk management system and system of governance. In the course of fulfilling the function's responsibilities, internal auditors also review the Company's quality of performance in carrying out tasks in the context of protecting the interests of policyholders, assets, reputation and the sustainability of the business.

The function has the ability to audit all areas of the business with full access to all information, records and staff. All Haven staff, including Committees and the Board, assist the internal audit function by providing any information required to fulfil the function's role. Internal auditors participate in a business information session to ensure that they have the necessary understanding of internal processes, procedures and key controls. Subsequently the internal auditor submits a detailed audit plan to the ARCG Committee for review and approval.

#### *Internal Audit Independence*

Haven's internal auditors have no executive role or responsibility for the development, implementation or operation of systems and processes within the Company. The internal audit function is completely independent from the Board, ensuring the function's impartiality is not impaired.

Within Haven responsibility for risk management, internal controls, the system of governance, and service provider management rests with the delegated sub-Committees, senior management and

the Board. The internal auditors may review and provide independent and objective recommendations on these and any other areas of the business. However, the ultimate responsibility lies with the executive members of the Company.

Haven employ experienced experts from professional firms to complete internal audits, ensuring their independence.

### Actuarial Function

Haven have an established actuarial function in place, which operates in compliance with the requirements set out in Article 48 of the Solvency II Directive. However, the actuarial team has been further strengthened with the recruitment of an in-house Actuary.

The Company's in-house Actuary is the Actuarial Function Holder and is responsible for overseeing the function's tasks.

Haven fulfil the requirements of the actuarial function using a coordinated approach of internal resource and external actuarial consultants. The actuarial function holder monitors the outsourced relationship with the external actuarial consultants; reviewing the scope of work and challenging the outcomes.

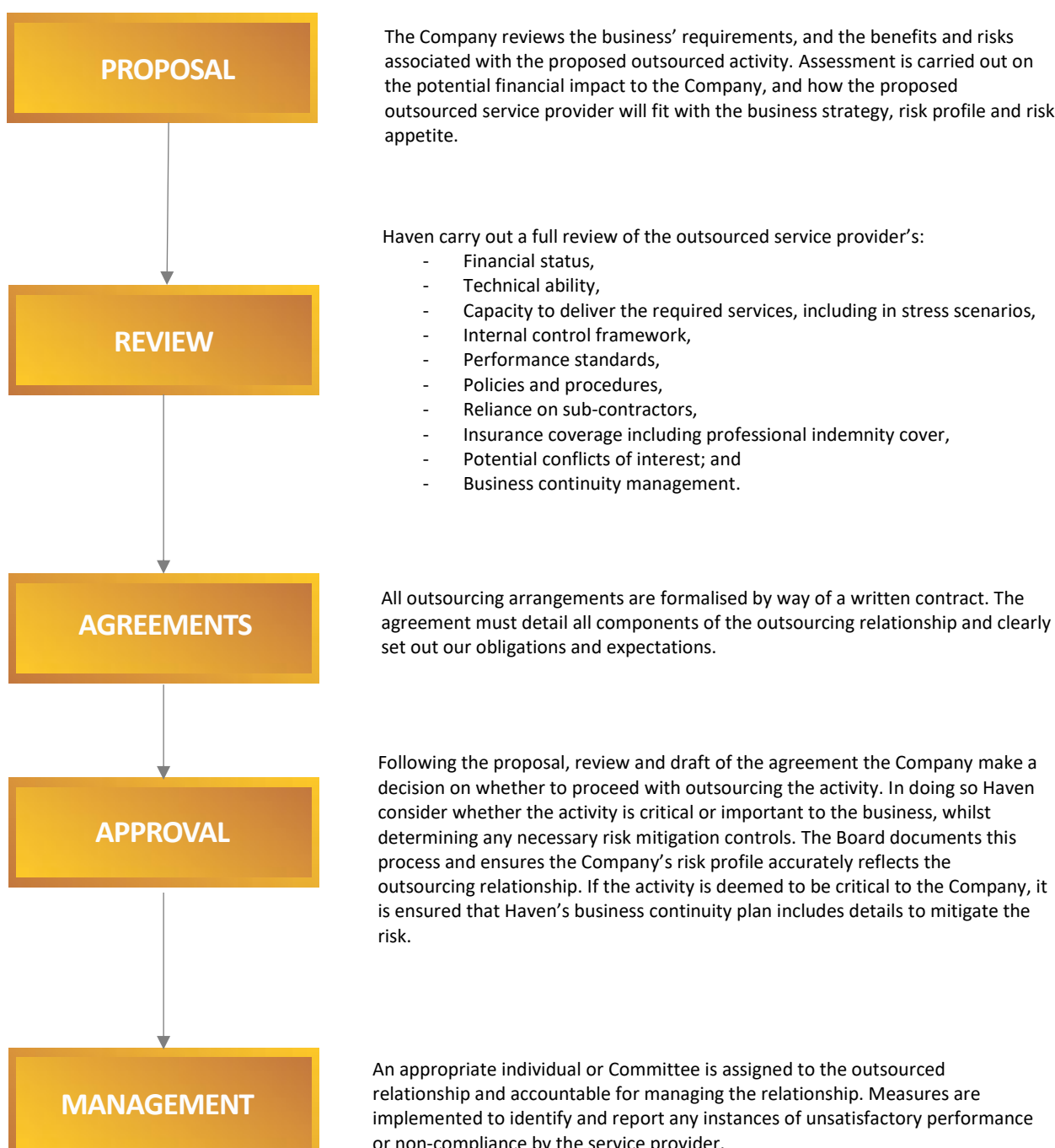
The Company's actuarial function is responsible for the following tasks:

- Technical Provisions
  - Coordination of the calculation
  - Assessment of the appropriateness of the calculation
  - Review of the data quality controls and processes
  - Performance of actual versus expected and uncertainty analysis
- Solvency Capital
  - Provide support for the calculation of the Solvency II balance sheet
  - Support the calculation of the Solvency Capital Requirement and the Minimum Capital Requirement
- Risk Management
  - Participate in the stress and scenario testing carried out in the ORSA process
  - Project the capital requirements over multi-year time horizon
- Actuarial Function Report
  - Provide an opinion on the reliability of the technical provision calculation
  - Review the Company's underwriting policy
  - Provide an opinion on the Company's reinsurance arrangements
  - Report on the SCR calculation approach, results and key assumptions

In line with best practice adopted by market peers, Haven's Board have agreed to a change in reserving strategy from 2018 whereby the Company will hold a reserve in excess of the actuarial best estimate. This will move the Company into a cycle of booking more prudent reserves for underwriting years which are still on risk and releasing reserves from older years as the results become more certain. The explicit margin takes into account historic volatility within the book to arrive at a suitable margin approved by Haven's Board.

## Outsourcing Policy

Haven outsource certain activities to outsourced service providers to enable the effective and efficient conduct of operations. In doing so, the Company have implemented an Outsourcing Policy to ensure that outsourcing is carried out in a responsible, diligent and considered manner and does not negatively impact the Company's obligations or regulatory and legal compliance. The Company's outsourcing policy sets out the requirements for identifying, substantiating, and implementing outsourcing arrangements for a Haven activity, as detailed below.



Details of the outsourced service providers Haven currently utilise for critical activities are shown below.

Activities	Jurisdiction
Product distribution and policy administration	United Kingdom
Actuarial services	United Kingdom
IT services, repair and glass services	Ireland
Household claims handling	United Kingdom
Defendant legal services in respect of motor and household claims	United Kingdom
IT services, software maintenance and support	Gibraltar
Motor Claims Handling	United Kingdom

### Adequacy of the system of governance

Haven has successfully implemented a robust system of governance which reflects the size and nature of the business.

The Company are continually cultivating and improving the system of governance in line with new regulation and legislation, and the business' evolving risk profile.

# Risk Profile

## Underwriting Risk

Haven write a variety of motor and household lines of business, focusing on under-represented areas of the market which are less price sensitive. The Company monitors performance on a continuous basis to ensure it maintains an underwriting profit from every scheme and product. Haven adopts a cautious approach to product development to ensure a thorough understanding of the risk profile and to price correctly, including fully understanding the associated risks and the potential impact to the business' capital stability.

### *Pricing Risk*

Underwriting strategy and pricing is reviewed on a regular basis by Haven's management team, the Underwriting Committee and, when required, external actuarial support is used to help develop rating structures and to review existing pricing adequacy. Pricing software is utilised to ensure the Company price risk accurately and are able to quickly respond to market changes. Haven monitor burn costs and loss ratios on a daily basis.

These measures mitigate pricing risks which Haven may be exposed to. Pricing risk includes the potential to price incorrectly which may cause an adverse impact on loss ratio and profit, and the risk of softening rates in the market due to increase in market competition, industry movement or legislative changes. Haven continually monitor competitors, regularly review pricing and ensure that lines of business are diversified.

### *Reserving Risk*

Reserving risk relates to the potential for reserves being insufficient to cover incurred claims. Haven closely monitor and control this risk. Internal and external actuarial reviews are performed multiple times per year and the Board use these reviews to assess the level of reserves that the Company should hold. Triangulation reports are utilised by the Company to identify any trends, which are monitored by the senior management and the Underwriting Committee on a regular basis.

### *SCR*

Haven utilise the standard formula in calculating the SCR. The standard formula underwriting risk charges are calibrated based on data collected from Insurers across the EU member states. The standard formula will be most appropriate when an undertaking writes standard lines of business with features that are consistent with the market-average portfolio. In these situations, the market wide experience can be reasonably used to estimate a stress scenario. Haven only writes the following material Solvency II lines of business:

- Motor Vehicle Liability
- Motor Other
- Fire & other damage to Property
- General Liability

Haven's book of business does not deviate significantly from average European market experience.

## Market Risk

A large proportion of the Company's subsidiaries' property investments are short term development projects which are heavily pre-sold with deposits collected. This mitigates the risk of deterioration in the property market.

## Credit Risk

The Company ensures that deposits, other than short term cash required for operational purposes, are placed with 'A' rated financial institutions and reinsurance cover is provided by 'A' rated reinsurers. Any bonds held are held with institutions with a minimum Credit rating of 'BBB'. All external credit ratings are validated on a quarterly basis. Haven also ensures the credit risk is mitigated by spreading any exposure across a number of counterparties in line with the reinsurance strategy and investment strategy.

Active credit control procedures are in place and premium payment warranties are included in terms and conditions to mitigate credit risk in relation to amounts due from policyholders and intermediaries. UK intermediaries are FCA regulated, hold a minimum level of capital and are required to segregate premiums monies in a trust account for the benefit of the insurer.

## Liquidity Risk

Haven manages liquidity risk by maintaining sufficient liquid assets or assets that can be converted into liquid assets at short notice and without capital loss to meet the expected cash flow requirements. Haven have implemented a tolerance limit in relation to liquidity risk, ensuring that 80% of investment assets (excluding property) can be liquidated within 30 days. The Company constantly monitor cash flow, which is then compared against the claims payment pattern.

## Operational Risk

Operational risks arise from people, processes, systems and external events. Haven have a business continuity plan ("BCP") in place which deals with external events which may impact operations, detailing the measures in place to mitigate such risks as fire, theft, border closure, flood and so on. The BCP documents contingency plans should relevant operational risks be realised and to ensure that the Company can return to business as usual at the earliest opportunity. The BCP is reviewed by the Board at least annually and is tested on an annual basis. Haven endeavours to improve its infrastructure on a continuous basis. Haven's secure network drive is held on a geo-redundant hosted data centre through a remote access environment.

All outsourced service providers who provide time critical services to the Company provide their BCPs for Haven's review, to ensure their risks are also appropriately managed. Contingency plans are also recorded in Haven's risk register so the business is fully prepared if any risk was to be realised.

All Haven policy documentation, including the underwriting criteria, is reviewed and approved by the Underwriting Committee in order to manage the operational risk of inappropriate documentation being distributed.

## Group Risk

PHH is a simple holding company owning Haven and Rapid Vehicle Management (RVM). RVM is a credit hire organisation, providing specialised taxi hire to our customers. RVM have minimal liabilities and as such there is very little risk to PHH.

In the wider Quartz Group, Haven closely monitors exposure to risk. The financial performance of the Group and its entities is reviewed on at least a monthly basis and financial performance is extremely strong.

## Other Material Risks – Insolvency of key trading partner

The risks associated with Haven's distributor are continually monitored. In line with FCA requirements, premiums for insurers are held in a separate trust account for additional protection in any event.

## Prudent Person Principle

Haven only invests in assets and instruments when the associated risks can be thoroughly identified, assessed, monitored, managed, controlled, and reported. The Company ensures that all assets are invested in a manner appropriate to the nature and duration of Haven's insurance liabilities and is in the best interests of the policyholders and beneficiaries.

Assets covering the MCR, SCR and technical provision are predominately invested in cash and cash equivalents, with further amounts in property, fixed income and other investments.

## Risk Concentration

Haven has no material risk concentrations.

## Risk Mitigation Techniques

Haven have an excess of loss reinsurance (XOL) policy in place. Reviews of the XOL cover are based on an assessment of the market frequency of high value claims and benchmarking this against Haven's frequency, adjusted for the average premium. Haven measure the distribution of losses at one in five years and one in ten years scenarios to review the retention limit and the deductibles that the business requires.

The Company have a 65% quota share reinsurance agreement with four reinsurers.

Haven review the credit rating of all reinsurers on the panel, as well as all past reinsurers still on risk, for their creditworthiness on a monthly basis. Diversification is ensured through a large number of reinsurers.

Derivative instruments are only used to mitigate risk and are not used as outright investments themselves. Typical examples of their use for the Company in the past include downside protection on an investment fund and to mitigate currency risk. Whilst used during the year, changes in the investment portfolio meant that these were no longer deemed necessary at year end.



Mitigating controls in place for all risks the business is or potentially could be exposed to are documented and monitored as part of the risk register process.

### **Stress Tests**

Stress tests are performed on the material risks the business is exposed to and are conducted on an annual basis. Ad-hoc stress tests are carried out at the request of the Board, for example one may be requested if there has been a material change in Haven's risk profile. Each stress test documents the impact to available capital.

Stress tests carried out as part of the ORSA process in December 2018 on the solvency position at that time as well as the projected positions highlighted that Haven are sufficiently capitalised to meet obligations to policyholders under stressed conditions.

# Valuation for Solvency Purposes

## Assets

The valuation on a group basis for solvency purposes by material classes is shown below.

Asset Class	Value as at 31-Dec-2018 (GBP – 000's)
Property	30,384
Other Loans & Mortgages	14,627
Other Receivables	69,881
Cash and Cash equivalents	67,862
Reinsurance Recoverables	329,213

### *Property*

Properties held for capital gain and rental yield are professionally valued periodically on a fair value basis.

### *Other Loans and Mortgages*

A collective investment mortgage fund with terms not exceeding five years and maximum loan to value exposure of 50%.

### *Other Receivables*

Amounts due to the Company on ongoing property developments, the majority of which fall due within a year.

### *Cash and Cash Equivalents*

This represents the value of deposits held with financial institutions, and the value of cash UCITS funds as determined by the fund manager based on the market value of the underlying securities. Cash and cash equivalents are valued at face value in the reporting currency. Any currencies not in the reporting currency are valued at the spot exchange rate on the last day of trading of the reporting period.

### *Reinsurance Recoverables*

Reinsurance recoverables are valued in line with the terms & conditions of the associated reinsurance contract.

## Solvency II and financial statement valuation difference by material class of asset

There are no differences in the valuation of the following assets for solvency purposes and those used for the valuation in financial statements:

- Collective Investment Undertakings,
- Cash and Cash Equivalents,
- Premium Debtors, and;
- Reinsurance Recoverables.

Haven's property assets are revalued to bring them into line with a market consistent valuation approach under Solvency II.

# Technical Provisions

Lines of Business	Technical Provisions (Best Estimate - Net) (GBP 000's)	Risk Margin (GBP 000's)
Other Motor Insurance	12,015	1,050
Motor Vehicle Liability	62,922	5,526
Fire and other damage to property	(50)	-
General Liability Insurance	(6)	-
<b>Total</b>	<b>74,881</b>	<b>6,576</b>

See QRT Template – “Non-Life Technical Provisions” which provides information on the best estimate values and risk margins by lines of business.

## Methodology

The starting point for the calculation of Haven’s Solvency II technical provisions is the statutory financial statement reserves held at a margin above best estimate. Both internal and external independent reserving reviews are used by the Board to determine the appropriate best estimate provision. The claims element of the Premium Provision is based on a loss ratio approach. The Actuarial Function then make a number of adjustments to calculate the reserves on a Solvency II basis.

## Main Assumptions

Under Solvency II, Technical Provisions are required to correspond to the amount an undertaking would have to pay to in order to transfer their insurance obligations immediately to another undertaking as at the valuation date. This value comprises a best estimate and a risk margin. The technical provisions should take account of the time value of money by discounting using a risk-free interest rate term structure. The assumption made is that patterns observed in the past will be repeated in the future. In adopting these methods the Company assumes that the extent of departure from these assumptions will not have a material effect on the estimates.

## Level of uncertainty relating to Technical Provisions

The best estimate is the largest and most uncertain element of the technical provision and will drive the uncertainty. Alternative methodologies and scenarios are used by both internal and external actuaries to give comfort that the best estimate used is reasonable.

## Movement from financial statement valuation to Solvency II valuation of Technical Provisions

A number of adjustments to the actuarial best estimate reserves produced to support the setting of the statutory financial statement reserves are made to bring it into line with a Solvency II basis.

The total movement in technical provisions from a statutory reserve to a Solvency II technical basis is a reduction of £37.3m. The key movements are described below, which account for £31.9m of this movement:

- Net Premium Cashflows (-£47.0m)
  - Haven's debtor items relating to unpaid premium balances are included within the Technical Provision calculation.
  
- Other Solvency II Adjustments (£15.1m)
  - There are a number of other adjustments applied to bring the technical provisions in line with the Solvency II valuation rules including:
    - Expenses
    - Events Not in Data
    - Discounting
    - Risk Margin

## Reinsurance Recoverables

The Company has excess of loss ("XOL") reinsurance cover in place with a retention of £1m per loss for 2019. Haven's XOL panel is all 'A' rated or higher.

Under the XOL reinsurance cover in place the Company benefits from cover up to £5,000,000 for material damage, and unlimited indemnity in respect of personal injury.

Haven also have a 65% quota share agreement in place with four reinsurers, all 'A' rated or higher.

## Other Liabilities

### *Reinsurance Payables*

Reinsurance payables are valued on the basis of premium less expenses and commission retained by the insurer to pay the reinsurer's share of claims as and when they fall due. Reinsurance payables are valued at £36.5m and there is no material difference in the valuation for solvency purposes and those used for valuation in the financial statements.

## Capital Management

### Own Funds - Group Basis

It is Haven's objective to maintain sufficient own funds to cover the SCR and MCR at all times. The Board ensures that own funds meet the eligibility criteria of Article 82 of the Delegated Regulations and are sufficient to maintain the Company's agreed solvency buffer of the SCR at least 120%. As part of the annual ORSA process, the Company's Board compiles and reviews the structure of own funds and future projections.

The majority of PHH's basic own funds are Tier 1. In addition it has subordinated debt classed as Tier 2 and a small deferred tax asset. The table below summarises PHH's overall own funds position for the current and previous reporting period.

<b>Own Fund Item</b>	<b>2017</b>	<b>2018</b>	
Share Capital	£2.002m	£2.002m	Tier 1
Reconciliation Reserve	£62.725m	£56.119m	Tier 1
Subordinated Debt	£17.753m	£17.951m	Tier 2
Deferred Tax Asset	-	-	Tier 3
<b>Total</b>	<b>£82.480m</b>	<b>£76.072m</b>	

There are no planned changes to the composition of Haven's own funds across the tiers.

Haven's SCR is £53.258m and covered 100% by Tier 1 own funds.

Haven's MCR is £13.315m and covered 100% by Tier 1 own funds.

Differences between equity in financial statements and the excess of assets over liabilities as calculated for solvency purposes as follows:

	<b>GBP – 000's</b>
<b>Equity per the Financial Statements:</b>	
Ordinary Share Capital	2,002
Retained Earnings	53,748
<b>Total Equity</b>	<b>55,750</b>
<b>Adjustments for Solvency II:</b>	
Property Revaluations to fair value	19,948
Subordinated Liability reclassification	17,951
Solvency II Adjustments	(17,577)
<b>Solvency II value of excess of assets over liabilities</b>	<b><u>76,072</u></b>

## Solvency Capital Requirement (SCR) & Minimum Capital Requirement (MCR)

The following table shows the total SCR and MCR as at 31<sup>st</sup> December 2018 which remains subject to supervisory assessment.

Haven (PHH Group)	GBP (000's)
<b>SCR</b>	<b>53,258</b>
Available Capital	76,072
Surplus	22,814
<b>MCR</b>	<b>13,315</b>

The following table shows the risk modules that make up Haven's Group SCR as at 31<sup>st</sup> December 2018:

Risk Module		SCR GBP (000's)
<b>Non-Life Business</b>	Premium/Reserve Risk	31,458
	Catastrophe Risk	1,604
	Lapse Risk	-
	Diversification Benefit	(1,165)
<b>Counterparty Default Risk</b>		<b>15,091</b>
<b>Market Risk</b>	Interest Rate Risk	879
	Equity Risk	685
	Spread Risk	1,799
	Currency (FX) Risk	573
	Property Risk	7,596
	Concentration Risk	2,798
	Diversification Benefit	(4,051)
<b>Diversification Benefit</b>		<b>(11,730)</b>
<b>Health Risk</b>		<b>-</b>
<b>Life Business</b>		<b>-</b>
<b>Operational Risk</b>		<b>12,123</b>
<b>MCR</b>		<b>13,315</b>
<b>Basic SCR</b>		<b>57,660</b>
<b>Final SCR</b>		<b>53,258</b>

### Use of simplified calculations

In calculating the default risk charge, Haven adopted the risk mitigation simplification and pro-rated the SCR risk mitigation effect across counterparties based on reinsurance assets on the balance sheet as at 31 December 2018. This approach is supported by Haven's prospective outwards reinsurance panel all being A rated or better, consistent with the balance sheet.

## Inputs used to calculate the Minimum Capital Requirement

Under the standard formula, the MCR is calculated through a prescribed formula based on the net technical provisions (excluding the risk margin) and net written premium. It is also constrained to be between 25% and 45% of the SCR. Furthermore, the Solvency II Directive states the MCR must have a minimum value, which is dependent on the nature of the business. The Solvency II MCR for Haven is £13.315m.

## Material changes to the SCR and to the MCR over the reporting period

<i>(GBP - 000s)</i>	31 – Dec – 18	31 – Dec – 17	Movement
SCR	53,258	49,103	4,155
Available Capital	76,072	82,480	(6,408)
Surplus	22,814	33,377	(10,563)
MCR	13,315	12,276	1,039

The following table shows how each of the individual SCR risk charges has moved over the reporting period:

*(GBP - 000s)*

Risk Charge	31 – Dec – 18	31 – Dec – 17	Movement
Premium/Reserve Risk	31,458	29,377	2,081
Catastrophe Risk	1,604	1,395	209
Lapse Risk	-	1,554	(1,554)
<i>Diversification Benefit</i>	(1,165)	(2,529)	1,364
<b>Non-Life Underwriting Risk</b>	<b>31,897</b>	<b>29,797</b>	<b>2,100</b>
Counterparty Default Risk	15,091	11,940	3,151
Interest Rate Risk	879	630	249
Equity Risk	685	5,460	(4,775)
Spread Risk	1,799	1,570	229
Currency FX Risk	573	254	319
Property Risk	7,596	7,199	397
Concentration Risk	2,798	694	2,104
<i>Diversification Benefit</i>	(4,051)	(2,427)	(1,624)
Market Risk	10,279	13,380	(3,101)
<i>Diversification Benefit</i>	(11,730)	(12,170)	440
Basic SCR	45,537	42,947	2,590
Operational Risk	12,123	10,151	1,972
LACDT Adjustment	(4,402)	(3,995)	(407)
SCR	<b>53,258</b>	<b>49,103</b>	<b>4,155</b>



**Significant movements as follows:**

*Increase in Non-Life Underwriting Risk*

This risk charge has increased by £2.1m, primarily due to an increase in net premium volumes as a result of business growth.

*Increase in Counterparty Risk*

This risk charge has increased by £3.2m, this increase has been driven by an increase in reinsurance exposure.

*Decrease in Equity Risk*

This risk charge has decreased by £4.8m, this decrease has occurred due to our exit from hedged equity funds.

*Increase in Concentration Risk*

This risk charge has increased by £2.1m, this increase due to deposit funds held in one counterparty.

*Increase in Operational Risk*

This risk charge has increased by £2m, this increase has been driven by an increase in gross technical provisions.

## Templates - QRTs

The templates are included as follows:

<b><i>Haven Insurance Company Limited:</i></b>	
<b><i>QRT Reference No.</i></b>	<b><i>QRT Template Name</i></b>
S.02.01	Balance Sheet
S.05.01	Premiums, Claims and Expenses by Line of Business
S.05.02	Premiums, Claims and Expenses by Country
S.17.01	Non-Life Technical Provisions
S.19.01	Non-Life Claims Information (simplified extract)
S.23.01	Own Funds
S.25.01	Solvency Capital Requirement
S.28.01	Minimum Capital Requirement

<b><i>Pine Hill Holdings Limited Group:</i></b>	
<b><i>QRT Reference No.</i></b>	<b><i>QRT Template Name</i></b>
S.02.01	Balance Sheet
S.05.01	Premiums, Claims and Expenses by Line of Business
S.05.02	Premiums, Claims and Expenses by Country
S.23.01	Own Funds
S.25.01	Solvency Capital Requirement
S.32.01	Undertakings in the Scope of the Group

Haven – S.02.01 – Balance Sheet

		Solvency II value
		C0010
<b>Assets</b>		
Intangible assets	R0030	
Deferred tax assets	R0040	2,723,189
Pension benefit surplus	R0050	
Property, plant & equipment held for own use	R0060	67,193
Investments (other than assets held for index-linked and unit-linked contracts)	R0070	100,917,108
Property (other than for own use)	R0080	
Holdings in related undertakings, including participations	R0090	26,723,344
Equities	R0100	1,109,634
Equities - listed	R0110	
Equities - unlisted	R0120	1,109,634
Bonds	R0130	0
Government Bonds	R0140	
Corporate Bonds	R0150	
Structured notes	R0160	
Collateralised securities	R0170	
Collective Investments Undertakings	R0180	52,003,146
Derivatives	R0190	
Deposits other than cash equivalents	R0200	21,080,984
Other investments	R0210	
Assets held for index-linked and unit-linked contracts	R0220	
Loans and mortgages	R0230	73,130,481
Loans on policies	R0240	
Loans and mortgages to individuals	R0250	
Other loans and mortgages	R0260	73,130,481
Reinsurance recoverables from:	R0270	329,212,722
Non-life and health similar to non-life	R0280	329,212,722
Non-life excluding health	R0290	329,212,722
Health similar to non-life	R0300	
Life and health similar to life, excluding health and index-linked and unit-linked	R0310	0
Health similar to life	R0320	
Life excluding health and index-linked and unit-linked	R0330	
Life index-linked and unit-linked	R0340	
Deposits to cedants	R0350	
Insurance and intermediaries receivables	R0360	
Reinsurance receivables	R0370	
Receivables (trade, not insurance)	R0380	1,461,913
Own shares (held directly)	R0390	0
Amounts due in respect of own fund items or initial fund called up but not yet paid in	R0400	
Cash and cash equivalents	R0410	4,415,643
Any other assets, not elsewhere shown	R0420	
<b>Total assets</b>	<b>R0500</b>	<b>511,928,249</b>
<b>Liabilities</b>		
Technical provisions – non-life	R0510	410,669,731
Technical provisions – non-life (excluding health)	R0520	410,669,731

Technical provisions calculated as a whole	R0530	
Best Estimate	R0540	404,093,295
Risk margin	R0550	6,576,436
Technical provisions - health (similar to non-life)	R0560	0
Technical provisions calculated as a whole	R0570	
Best Estimate	R0580	
Risk margin	R0590	
Technical provisions - life (excluding index-linked and unit-linked)	R0600	0
Technical provisions - health (similar to life)	R0610	0
Technical provisions calculated as a whole	R0620	
Best Estimate	R0630	
Risk margin	R0640	
Technical provisions – life (excluding health and index-linked and unit-linked)	R0650	0
Technical provisions calculated as a whole	R0660	
Best Estimate	R0670	
Risk margin	R0680	
Technical provisions – index-linked and unit-linked	R0690	0
Technical provisions calculated as a whole	R0700	
Best Estimate	R0710	
Risk margin	R0720	
Other technical provisions	R0730	
Contingent liabilities	R0740	
Provisions other than technical provisions	R0750	3,657,641
Pension benefit obligations	R0760	
Deposits from reinsurers	R0770	
Deferred tax liabilities	R0780	
Derivatives	R0790	
Debts owed to credit institutions	R0800	
Financial liabilities other than debts owed to credit institutions	R0810	
Insurance & intermediaries payables	R0820	
Reinsurance payables	R0830	26,531,031
Payables (trade, not insurance)	R0840	824,074
Subordinated liabilities	R0850	17,951,020
Subordinated liabilities not in Basic Own Funds	R0860	
Subordinated liabilities in Basic Own Funds	R0870	17,951,020
Any other liabilities, not elsewhere shown	R0880	
<b>Total liabilities</b>	<b>R0900</b>	<b>459,633,497</b>
<b>Excess of assets over liabilities</b>	<b>R1000</b>	<b>52,294,752</b>

**Haven – S.05.01 –  
Premiums, Claims and  
Expenses by Line of  
Business**

		Line of Business for: non-life insurance and reinsurance obligations (direct business and accepted proportional reinsurance)				Total
		Motor vehicle liability insurance	Other motor insurance	Fire and other damage to property insurance	General liability insurance	
		C0040	C0050	C0070	C0080	
<b>Premiums written</b>						
Gross - Direct Business	R0110	194,494,761	41,059,701	330,929	17,417	235,902,808
Reinsurers' share	R0140	134,163,620	25,807,727	67,364	522	160,039,233
Net	R0200	60,331,141	15,251,974	263,565	16,895	75,863,575
<b>Premiums earned</b>						
Gross - Direct Business	R0210	185,324,283	38,537,353	306,080	16,109	224,183,825
Reinsurers' share	R0240	127,327,990	24,492,824	66,380	207	151,887,401
Net	R0300	57,996,293	14,044,529	239,700	15,902	72,296,424
<b>Claims incurred</b>						
Gross - Direct Business	R0310	170,491,669	29,091,822	78,549		199,662,040
Reinsurers' share	R0340	117,729,094	22,641,830	(4,785)		140,366,139
Net	R0400	52,762,575	6,449,992	83,334	0	59,295,901
<b>Changes in other technical provisions</b>						
Gross - Direct Business	R0410					0
Reinsurers' share	R0440					0
Net	R0500	0	0	0	0	0
<b>Expenses incurred</b>	R0550	13,946,231	4,653,397	79,064	3,748	18,682,440
<b>Other expenses</b>	R1200					3,028,439
<b>Total expenses</b>	R1300					21,710,879

**Haven – S.05.02 –  
Premiums, Claims and  
Expenses by Country**

		Home country	Country (by amount of gross premiums written)		Total for top 5 countries and home country (by amount of gross premiums written)
			GB		
		C0080	C0090	C0140	
<b>Premiums written</b>					
Gross - Direct Business	R0110		235,902,808	235,902,808	
Reinsurers' share	R0140		160,039,233	160,039,233	
Net	R0200	0	75,863,575	75,863,575	
<b>Premiums earned</b>					
Gross - Direct Business	R0210		224,183,825	224,183,825	
Reinsurers' share	R0240		151,887,401	151,887,401	
Net	R0300	0	72,296,424	72,296,424	
<b>Claims incurred</b>					
Gross - Direct Business	R0310		199,662,040	199,662,040	
Reinsurers' share	R0340		140,366,139	140,366,139	
Net	R0400	0	59,295,901	59,295,901	
<b>Changes in other technical provisions</b>					
Gross - Direct Business	R0410			0	
Reinsurers' share	R0440			0	
Net	R0500	0	0	0	
Expenses incurred	R0550		18,682,440	18,682,440	
Other expenses	R1200			3,028,439	
Total expenses	R1300			21,710,879	

**Haven – S.17.01 – Non-Life  
Technical Provisions**

	Segmentation for:					Total Non-Life obligation
	Direct business and accepted proportional reinsurance					
	Motor vehicle liability insurance	Other motor insurance	Fire and other damage to property insurance	General liability insurance		
	C0050	C0060	C0080	C0090	C0180	
<b>Technical provisions calculated as a sum of BE and RM</b>						
<b>Best estimate</b>						
<b>Premium provisions</b>						
Gross - Total	R0060	38,005,673	8,597,957	(53,444)	(5,032)	46,545,154
Total recoverable from reinsurance/SPV and Finite Re before the adjustment for expected losses due to counterparty default	R0100	39,876,290	8,895,910	(3,874)	(551)	48,767,775
<b>Net Best Estimate of Premium Provisions</b>	R0150	(1,870,617)	(297,953)	(49,570)	(4,481)	(2,222,621)
<b>Claims provisions</b>						
Gross - Total	R0160	300,002,861	57,549,017	(1,021)	(2,716)	357,548,141
Total recoverable from reinsurance/SPV and Finite Re before the adjustment for expected losses due to counterparty default	R0200	235,209,942	45,235,917	(131)	(781)	280,444,947
<b>Net Best Estimate of Claims Provisions</b>	R0250	64,792,919	12,313,100	(890)	(1,935)	77,103,194
<b>Total Best estimate - gross</b>	R0260	338,008,534	66,146,974	(54,465)	(7,748)	404,093,295
<b>Total Best estimate - net</b>	R0270	62,922,302	12,015,147	(50,460)	(6,416)	74,880,573
<b>Risk margin</b>	R0280	5,526,444	1,049,992	0	0	6,576,436
<b>Amount of the transitional on Technical Provisions</b>						
<b>TP as a whole</b>	R0290					0
<b>Best estimate</b>	R0300					0
<b>Risk margin</b>	R0310					0
<b>Technical provisions - total</b>						
Technical provisions - total	R0320	343,534,978	67,196,966	(54,465)	(7,748)	410,669,731
Recoverable from reinsurance contract/SPV and Finite Re after the adjustment for expected losses due to counterparty default - total	R0330	275,086,232	54,131,827	(4,005)	(1,332)	329,212,722
Technical provisions minus recoverables from reinsurance/SPV and Finite Re- total	R0340	68,448,746	13,065,139	(50,460)	(6,416)	81,457,009

### Haven – S.19.01 – Non-Life Insurance Claims – Summary Extract by Underwriting Year

**Development year:**

Gross Claims Paid (non-cumulative)		0	1	2	3	4	5	6	7	8	9	10 & Prior
		C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110
Prior	R0100	6,736,964	12,946,089	6,947,941	3,973,766	2,348,047	1,286,260	626,706	888,430	206,546	192,479	1,886,248
2008	R0150	2,697,810	5,401,082	2,578,783	1,225,066	558,704	607,576	116,818	404,466	447,438	304,801	85,327
2009	R0160	3,175,927	7,141,165	3,673,595	1,343,336	878,217	1,262,324	77,221	12,258	448,574	0	
2010	R0170	6,582,810	8,297,215	3,269,967	2,025,537	765,969	1,254,770	51,942	36,285	146,380		
2011	R0180	9,402,631	18,120,096	4,917,431	2,829,222	2,639,246	2,884,661	2,008,214	3,460,563			
2012	R0190	18,236,940	19,768,220	8,450,465	4,856,829	11,359,640	2,569,405	3,317,875				
2013	R0200	14,197,602	26,765,199	14,730,318	6,760,386	6,643,981	2,620,413					
2014	R0210	14,761,592	28,151,356	13,299,234	8,321,551	5,419,617						
2015	R0220	15,710,604	29,004,136	17,617,226	9,759,049							
2016	R0230	16,282,477	44,392,398	23,979,836								
2017	R0240	27,522,092	62,811,428									
2018	R0250	26,530,758										

In Current year	Sum of all years (cumulative)
C0170	C0180
0	38,039,476
85,327	14,427,871
0	18,012,617
146,380	22,430,875
3,460,563	46,262,064
3,317,875	68,559,374
2,620,413	71,717,899
5,419,617	69,953,350
9,759,049	72,091,015
23,979,836	84,654,711
62,811,428	90,333,520
26,530,758	26,530,758
<b>138,131,246</b>	<b>623,013,530</b>

**Gross undiscounted Best Estimate Claims Provisions – Development year (absolute amount)**

		0	1	2	3	4	5	6	7	8	9	10 & Prior
		C0200	C0210	C0220	C0230	C0240	C0250	C0260	C0270	C0280	C0290	C0300
Prior	R0100										24,842	336,223
2008	R0150									199,466	6,891	147,709
2009	R0160								299,304	24,909	36,262	
2010	R0170							270,616	192,687	77,427		
2011	R0180						7,689,218	11,810,751	8,589,647			
2012	R0190					19,405,881	15,171,000	9,115,598				
2013	R0200				18,639,464	18,080,189	12,636,491					
2014	R0210			34,439,131	26,303,094	28,249,339						
2015	R0220		55,592,525	54,298,395	44,658,367							
2016	R0230	68,059,263	92,565,197	67,350,018								
2017	R0240	84,605,369	106,043,042									
2018	R0250	89,296,686										

Year end (discounted data)
C0360
138,363
7,572
35,801
76,154
8,436,472
8,925,768
12,322,765
27,555,534
43,599,794
65,707,166
103,547,681
87,206,841
<b>357,559,911</b>



### Haven – S.23.01 – Own Funds

		Total	Tier 1 - unrestricted	Tier 1 - restricted	Tier 2	Tier 3
		C0010	C0020	C0030	C0040	C0050
<b>Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of Delegated Regulation 2015/35</b>						
Ordinary share capital (gross of own shares)	R0010	5,350,000	5,350,000			
Share premium account related to ordinary share capital	R0030	0				
Initial funds, members' contributions or the equivalent basic own - fund item for mutual and mutual-type undertakings	R0040	0				
Subordinated mutual member accounts	R0050	0				
Surplus funds	R0070	0				
Preference shares	R0090	0				
Share premium account related to preference shares	R0110	0				
Reconciliation reserve	R0130	44,221,563	44,221,563			
Subordinated liabilities	R0140	17,951,020			17,951,020	
An amount equal to the value of net deferred tax assets	R0160	2,723,189				2,723,189
Other own fund items approved by the supervisory authority as basic own funds not specified above	R0180	0				
<b>Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds</b>						
Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds	R0220					
<b>Deductions</b>						
Deductions for participations in financial and credit institutions	R0230	0				
<b>Total basic own funds after deductions</b>	<b>R0290</b>	<b>70,245,772</b>	<b>49,571,563</b>	<b>0</b>	<b>17,951,020</b>	<b>2,723,189</b>
<b>Ancillary own funds</b>						
Unpaid and uncalled ordinary share capital callable on demand	R0300	0				

Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and mutual - type undertakings, callable on demand	R0310	0				
Unpaid and uncalled preference shares callable on demand	R0320	0				
A legally binding commitment to subscribe and pay for subordinated liabilities on demand	R0330	0				
Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC	R0340	0				
Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC	R0350	0				
Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC	R0360	0				
Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC	R0370	0				
Other ancillary own funds	R0390	0				
<b>Total ancillary own funds</b>	<b>R0400</b>	<b>0</b>			<b>0</b>	<b>0</b>
<b>Available and eligible own funds</b>						
Total available own funds to meet the SCR	R0500	70,245,772	49,571,563	0	17,951,020	2,723,189
Total available own funds to meet the MCR	R0510	67,522,583	49,571,563	0	17,951,020	
Total eligible own funds to meet the SCR	R0540	70,245,772	49,571,563	0	17,951,020	2,723,189
Total eligible own funds to meet the MCR	R0550	52,188,721	49,571,563	0	2,617,158	
<b>SCR</b>	<b>R0580</b>	<b>47,266,703</b>				
<b>MCR</b>	<b>R0600</b>	<b>13,085,790</b>				
<b>Ratio of Eligible own funds to SCR</b>	<b>R0620</b>	<b>148.6%</b>				
<b>Ratio of Eligible own funds to MCR</b>	<b>R0640</b>	<b>398.8%</b>				

<b>Reconciliation reserve</b>		
		C0060
<b>Reconciliation reserve</b>		
Excess of assets over liabilities	R0700	52,294,752
Own shares (held directly and indirectly)	R0710	
Foreseeable dividends, distributions and charges	R0720	
Other basic own fund items	R0730	8,073,189
Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds	R0740	
<b>Reconciliation reserve</b>	<b>R0760</b>	<b>44,221,563</b>
<b>Expected profits</b>		
Expected profits included in future premiums (EPIFP) - Life business	R0770	
Expected profits included in future premiums (EPIFP) - Non-life business	R0780	(5,592,231)
<b>Total Expected profits included in future premiums (EPIFP)</b>	<b>R0790</b>	<b>(5,592,231)</b>

## Haven – S.25.01 – Solvency Capital Requirement

		Net solvency capital requirement	Gross solvency capital requirement
		C0030	C0040
Market risk	R0010	11,002,893	11,002,893
Counterparty default risk	R0020	6,082,882	6,082,882
Life underwriting risk	R0030		
Health underwriting risk	R0040		
Non-life underwriting risk	R0050	31,896,647	31,896,647
Diversification	R0060	(9,252,998)	(9,252,998)
Intangible asset risk	R0070		0
<b>Basic Solvency Capital Requirement</b>	<b>R0100</b>	<b>39,729,424</b>	<b>39,729,424</b>

### Calculation of Solvency Capital Requirement

		C0100
Adjustment due to RFF/MAP nSCR aggregation	R0120	
Operational risk	R0130	11,918,827
Loss-absorbing capacity of technical provisions	R0140	
Loss-absorbing capacity of deferred taxes	R0150	(4,381,548)
Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC	R0160	
<b>Solvency Capital Requirement excluding capital add-on</b>	<b>R0200</b>	<b>47,266,703</b>
Capital add-on already set	R0210	
Solvency capital requirement	R0220	47,266,703
<b>Other information on SCR</b>		
Capital requirement for duration-based equity risk sub-module	R0400	
Total amount of Notional Solvency Capital Requirements for remaining part	R0410	
Total amount of Notional Solvency Capital Requirements for ring fenced funds	R0420	
Total amount of Notional Solvency Capital Requirements for matching adjustment portfolios	R0430	
Diversification effects due to RFF nSCR aggregation for article 304	R0440	
Method used to calculate the adjustment due to RFF/MAP nSCR aggregation (*)	R0450	
Net future discretionary benefits	R0460	

## Haven – S28.01 – Minimum Capital Requirement

Linear formula component for non-life insurance and reinsurance obligations		C0010
MCRNL Result	R0010	13,085,790

Background information		Background information	
		Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance) written premiums in the last 12 months
		C0020	C0030
Medical expense insurance and proportional reinsurance	R0020		
Income protection insurance and proportional reinsurance	R0030		
Workers' compensation insurance and proportional reinsurance	R0040		
Motor vehicle liability insurance and proportional reinsurance	R0050	62,922,302	60,331,141
Other motor insurance and proportional reinsurance	R0060	12,015,147	15,251,974
Marine, aviation and transport insurance and proportional reinsurance	R0070		0
Fire and other damage to property insurance and proportional reinsurance	R0080	0	263,565
General liability insurance and proportional reinsurance	R0090	0	16,895
Credit and suretyship insurance and proportional reinsurance	R0100		
Legal expenses insurance and proportional reinsurance	R0110		
Assistance and proportional reinsurance	R0120		
Miscellaneous financial loss insurance and proportional reinsurance	R0130		
Non-proportional health reinsurance	R0140		
Non-proportional casualty reinsurance	R0150		
Non-proportional marine, aviation and transport reinsurance	R0160		
Non-proportional property reinsurance	R0170		

Overall MCR calculation		C0070
Linear MCR	R0300	13,085,790
SCR	R0310	47,266,703
MCR cap	R0320	21,270,016
MCR floor	R0330	11,816,676
Combined MCR	R0340	13,085,790
Absolute floor of the MCR	R0350	3,288,301
<b>Minimum Capital Requirement</b>	<b>R0400</b>	<b>13,085,790</b>

PHH - S02.01 – Balance Sheet

Solvency II value
C0010

Assets		
Intangible assets	R0030	
Deferred tax assets	R0040	549,623
Pension benefit surplus	R0050	
Property, plant & equipment held for own use	R0060	439,317
Investments (other than assets held for index-linked and unit-linked contracts)	R0070	104,578,121
Property (other than for own use)	R0080	30,384,357
Holdings in related undertakings, including participations	R0090	
Equities	R0100	1,109,634
Equities - listed	R0110	
Equities - unlisted	R0120	1,109,634
Bonds	R0130	0
Government Bonds	R0140	
Corporate Bonds	R0150	
Structured notes	R0160	
Collateralised securities	R0170	
Collective Investments Undertakings	R0180	52,003,146
Derivatives	R0190	
Deposits other than cash equivalents	R0200	21,080,984
Other investments	R0210	
Assets held for index-linked and unit-linked contracts	R0220	
Loans and mortgages	R0230	69,881,214
Loans on policies	R0240	
Loans and mortgages to individuals	R0250	
Other loans and mortgages	R0260	69,881,214
Reinsurance recoverables from:	R0270	329,212,722
Non-life and health similar to non-life	R0280	329,212,722
Non-life excluding health	R0290	329,212,722
Health similar to non-life	R0300	
Life and health similar to life, excluding health and index-linked and unit-linked	R0310	0
Health similar to life	R0320	
Life excluding health and index-linked and unit-linked	R0330	
Life index-linked and unit-linked	R0340	
Deposits to cedants	R0350	
Insurance and intermediaries receivables	R0360	
Reinsurance receivables	R0370	
Receivables (trade, not insurance)	R0380	3,854,073
Own shares (held directly)	R0390	
Amounts due in respect of own fund items or initial fund called up but not yet paid in	R0400	
Cash and cash equivalents	R0410	9,405,416
Any other assets, not elsewhere shown	R0420	
<b>Total assets</b>	<b>R0500</b>	<b>517,920,486</b>
<b>Liabilities</b>		
Technical provisions – non-life	R0510	410,669,731
Technical provisions – non-life (excluding health)	R0520	410,669,731

Technical provisions calculated as a whole	R0530	
Best Estimate	R0540	404,093,295
Risk margin	R0550	6,576,436
Technical provisions - health (similar to non-life)	R0560	0
Technical provisions calculated as a whole	R0570	
Best Estimate	R0580	
Risk margin	R0590	
Technical provisions - life (excluding index-linked and unit-linked)	R0600	0
Technical provisions - health (similar to life)	R0610	0
Technical provisions calculated as a whole	R0620	
Best Estimate	R0630	
Risk margin	R0640	
Technical provisions – life (excluding health and index-linked and unit-linked)	R0650	0
Technical provisions calculated as a whole	R0660	
Best Estimate	R0670	
Risk margin	R0680	
Technical provisions – index-linked and unit-linked	R0690	0
Technical provisions calculated as a whole	R0700	
Best Estimate	R0710	
Risk margin	R0720	
Other technical provisions	R0730	
Contingent liabilities	R0740	
Provisions other than technical provisions	R0750	3,657,641
Pension benefit obligations	R0760	
Deposits from reinsurers	R0770	
Deferred tax liabilities	R0780	
Derivatives	R0790	
Debts owed to credit institutions	R0800	
Financial liabilities other than debts owed to credit institutions	R0810	
Insurance & intermediaries payables	R0820	
Reinsurance payables	R0830	24,999,384
Payables (trade, not insurance)	R0840	2,522,044
Subordinated liabilities	R0850	17,951,020
Subordinated liabilities not in Basic Own Funds	R0860	
Subordinated liabilities in Basic Own Funds	R0870	17,951,020
Any other liabilities, not elsewhere shown	R0880	
<b>Total liabilities</b>	<b>R0900</b>	<b>459,799,820</b>
<b>Excess of assets over liabilities</b>	<b>R1000</b>	<b>58,120,666</b>



**PHH - S.05.01 – Premiums,  
Claims and Expenses by  
Line of Business**

		Line of Business for: non-life insurance and reinsurance obligations (direct business and accepted proportional reinsurance)				Total
		Motor vehicle liability insurance	Other motor insurance	Fire and other damage to property insurance	General liability insurance	
		C0040	C0050	C0070	C0080	
<b>Premiums written</b>						
Gross - Direct Business	R0110	194,494,761	41,059,701	330,929	17,417	235,902,808
Reinsurers' share	R0140	134,163,620	25,807,727	67,364	522	160,039,233
Net	R0200	60,331,141	15,251,974	263,565	16,895	75,863,575
<b>Premiums earned</b>						
Gross - Direct Business	R0210	185,324,283	38,537,353	306,080	16,109	224,183,825
Reinsurers' share	R0240	127,327,990	24,492,824	66,380	207	151,887,401
Net	R0300	57,996,293	14,044,529	239,700	15,902	72,296,424
<b>Claims incurred</b>						
Gross - Direct Business	R0310	170,491,669	29,091,822	78,549		199,662,040
Reinsurers' share	R0340	117,729,094	22,641,830	(4,785)		140,366,139
Net	R0400	52,762,575	6,449,992	83,334	0	59,295,901
<b>Changes in other technical provisions</b>						
Gross - Direct Business	R0410					0
Reinsurers' share	R0440					0
Net	R0500	0	0	0	0	0
<b>Expenses incurred</b>	R0550	13,946,231	4,653,397	79,064	3,748	18,682,440
<b>Other expenses</b>	R1200					4,274,979
<b>Total expenses</b>	R1300					22,957,419

**PHH – S05.02 – Premiums,  
Claims and Expenses by  
Country**

		Home country	Country (by amount of gross premiums written)		Total for top 5 countries and home country (by amount of gross premiums written)
			GB		
		C0080	C0090	C0140	
<b>Premiums written</b>					
Gross - Direct Business	R0110		235,902,808		235,902,808
Reinsurers' share	R0140		160,039,233		160,039,233
Net	R0200	0	75,863,575		75,863,575
<b>Premiums earned</b>					
Gross - Direct Business	R0210		224,183,825		224,183,825
Reinsurers' share	R0240		151,887,401		151,887,401
Net	R0300	0	72,296,424		72,296,424
<b>Claims incurred</b>					
Gross - Direct Business	R0310		199,662,040		199,662,040
Reinsurers' share	R0340		140,366,139		140,366,139
Net	R0400	0	59,295,901		59,295,901
<b>Changes in other technical provisions</b>					
Gross - Direct Business	R0410				0
Reinsurers' share	R0440				0
Net	R0500	0	0		0
<b>Expenses incurred</b>	R0550		18,682,440		18,682,440
<b>Other expenses</b>	R1200				4,274,979
<b>Total expenses</b>	R1300				22,957,419

**PHH – S.23.01 – Own Funds**

		Total	Tier 1 - unrestricted	Tier 1 - restricted	Tier 2	Tier 3
		C0010	C0020	C0030	C0040	C0050
<b>Basic own funds before deduction for participations in other financial sector</b>						
Ordinary share capital (gross of own shares)	R0010	2,002,000	2,002,000			
Non-available called but not paid in ordinary share capital at group level	R0020	0				
Share premium account related to ordinary share capital	R0030	0				
Initial funds, members' contributions or the equivalent basic own - fund item for mutual and mutual-type undertakings	R0040	0				
Subordinated mutual member accounts	R0050	0				
Non-available subordinated mutual member accounts at group level	R0060	0				
Surplus funds	R0070	0				
Non-available surplus funds at group level	R0080	0				
Preference shares	R0090	0				
Non-available preference shares at group level	R0100	0				
Share premium account related to preference shares	R0110	0				
Non-available share premium account related to preference shares at group level	R0120	0				
Reconciliation reserve	R0130	56,118,666	56,118,666			
Subordinated liabilities	R0140	17,951,020			17,951,020	
Non-available subordinated liabilities at group level	R0150	0				
An amount equal to the value of net deferred tax assets	R0160	0				
The amount equal to the value of net deferred tax assets not available at the group level	R0170	0				
Other items approved by supervisory authority as basic own funds not specified above	R0180	0				
Non available own funds related to other own funds items approved by supervisory authority	R0190	0				
Minority interests (if not reported as part of a specific own fund item)	R0200	0				
Non-available minority interests at group level	R0210	0				
<b>Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds</b>						
Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds	R0220					
<b>Deductions</b>						
Deductions for participations in other financial undertakings, including non-regulated undertakings carrying out financial activities	R0230	0				

whereof deducted according to art 228 of the Directive 2009/138/EC	R0240	0				
Deductions for participations where there is non-availability of information (Article 229)	R0250	0				
Deduction for participations included by using D&A when a combination of methods is used	R0260	0				
Total of non-available own fund items	R0270	0	0	0	0	0
<b>Total deductions</b>	R0280	0	0	0	0	0
<b>Total basic own funds after deductions</b>	R0290	76,071,686	58,120,666	0	17,951,020	0
<b>Ancillary own funds</b>						
Unpaid and uncalled ordinary share capital callable on demand	R0300	0				
Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and mutual - type undertakings, callable on demand	R0310	0				
Unpaid and uncalled preference shares callable on demand	R0320	0				
A legally binding commitment to subscribe and pay for subordinated liabilities on demand	R0330	0				
Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC	R0340	0				
Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC	R0350	0				
Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC	R0360	0				
Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC	R0370	0				
Non available ancillary own funds at group level	R0380	0				
Other ancillary own funds	R0390	0				
<b>Total ancillary own funds</b>	R0400	0			0	0
<b>Own funds of other financial sectors</b>						
Credit Institutions, investment firms, financial institutions, alternative investment fund manager, financial institutions	R0410	0				
Institutions for occupational retirement provision	R0420	0				
Non regulated entities carrying out financial activities	R0430	0				
Total own funds of other financial sectors	R0440	0	0	0	0	
<b>Own funds when using the D&amp;A, exclusively or in combination of method 1</b>						
Own funds aggregated when using the D&A and combination of method	R0450	0				
Own funds aggregated when using the D&A and combination of method net of IGT	R0460	0				

Total available own funds to meet the consolidated group SCR (excluding own funds from other financial sector and from the undertakings included via D&A )	R0520	76,071,686	58,120,666	0	17,951,020	0
Total available own funds to meet the minimum consolidated group SCR	R0530	76,071,686	58,120,666	0	17,951,020	
Total eligible own funds to meet the consolidated group SCR (excluding own funds from other financial sector and from the undertakings included via D&A )	R0560	76,071,686	58,120,666	0	17,951,020	
Total eligible own funds to meet the minimum consolidated group SCR	R0570	76,071,686	58,120,666	0	17,951,020	
<b>Consolidated Group SCR</b>	R0590	53,258,023				
<b>Minimum consolidated Group SCR</b>	R0610	53,258,023				
<b>Ratio of Eligible own funds to the consolidated Group SCR (excluding other financial sectors and the undertakings included via D&amp;A )</b>	R0630					
<b>Ratio of Eligible own funds to Minimum Consolidated Group SCR</b>	R0650	142.8%				
<b>Total eligible own funds to meet the group SCR (including own funds from other financial sector and from the undertakings included via D&amp;A )</b>	R0660	76,071,686	58,120,666	0	17,951,020	0
<b>SCR for entities included with D&amp;A method</b>	R0670					
<b>Group SCR</b>	R0680	53,258,023				
<b>Ratio of Eligible own funds to group SCR including other financial sectors and the undertakings included via D&amp;A</b>	R0690	142.8%				

<b>Reconciliation reserve</b>	C0060	
Excess of assets over liabilities	R0700	58,120,666
Own shares (held directly and indirectly)	R0710	0
Foreseeable dividends, distributions and charges	R0720	
Other basic own fund items	R0730	2,002,000
Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds	R0740	
Other non available own funds	R0750	
<b>Reconciliation reserve</b>	R0760	56,118,666
<b>Expected profits</b>		
Expected profits included in future premiums (EPIFP) - Life business	R0770	
Expected profits included in future premiums (EPIFP) - Non-life business	R0780	(5,592,231)
<b>Total Expected profits included in future premiums (EPIFP)</b>	R0790	(5,592,231)

## PHH – S.25.01 – Solvency Capital Requirement

### Basic Solvency Capital Requirement

		Net solvency capital requirement	Gross solvency capital requirement
		C0030	C0040
Market risk	R0010	10,278,696	10,278,696
Counterparty default risk	R0020	15,091,143	15,091,143
Life underwriting risk	R0030		
Health underwriting risk	R0040		
Non-life underwriting risk	R0050	31,896,647	31,896,647
Diversification	R0060	(11,729,317)	(11,729,317)
Intangible asset risk	R0070		0
<b>Basic Solvency Capital Requirement</b>	<b>R0100</b>	<b>45,537,169</b>	<b>45,537,169</b>

### Calculation of Solvency Capital Requirement

		Value
		C0100
Adjustment due to RFF/MAP nSCR aggregation	R0120	
Operational risk	R0130	12,122,799
Loss-absorbing capacity of technical provisions	R0140	
Loss-absorbing capacity of deferred taxes	R0150	(4,401,945)
Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC (transitional)	R0160	
<b>Solvency capital requirement, excluding capital add-on</b>	<b>R0200</b>	<b>53,258,023</b>
Capital add-ons already set	R0210	
Solvency capital requirement for undertakings under consolidated method	R0220	53,258,023
<b>Other information on SCR</b>		
Capital requirement for duration-based equity risk sub-module	R0400	
Total amount of Notional Solvency Capital Requirements for remaining part	R0410	
Total amount of Notional Solvency Capital Requirements for ring fenced funds	R0420	
Total amount of Notional Solvency Capital Requirements for matching adjustment portfolios	R0430	
Diversification effects due to RFF nSCR aggregation for article 304	R0440	

Minimum consolidated group solvency capital requirement	R0470	53,258,023
<b>Information on other entities</b>		
Capital requirement for other financial sectors (Non-insurance capital requirements)	R0500	0
Capital requirement for other financial sectors (Non-insurance capital requirements) - Credit institutions, investment firms and financial institutions, alternative investment funds managers, UCITS management companies	R0510	
Capital requirement for other financial sectors (Non-insurance capital requirements) - Institutions for occupational retirement provisions	R0520	
Capital requirement for other financial sectors (Non-insurance capital requirements) - Capital requirement for non-regulated entities carrying out financial activities	R0530	
Capital requirement for non-controlled participation requirements	R0540	
Capital requirement for residual undertakings	R0550	
Overall SCR		
SCR for undertakings included via D and A	R0560	
Solvency capital requirement	R0570	53,258,023

PHH – S.32.01 – Undertakings in the scope of the Group

Identification code of the undertaking	Country*	Legal Name of the undertaking	Type of undertaking*	Legal form	Category (mutual/non mutual)*	Supervisory Authority	Criteria of influence						Inclusion in the scope of Group supervision	Group solvency calculation
							Accounting standard*	% capital share	% used for the establishment of consolidated accounts	% voting rights	Level of influence*	Proportional share used for group solvency calculation	Yes/No*	Method used and under method 1, treatment of the undertaking
C0020	C0010	C0040	C0050	C0060	C0070	C0080	C0170	C0180	C0190	C0200	C0220	C0230	C0240	C0260
LEI/213800P6RHEPCK3JS373	GI	Pine Hill Holdings Limited	Insurance Holding Company as defined in Article 212(1)(f) of Directive 2009/138/EC	Company limited by shares	Non-mutual	Gibraltar Financial Services Commission	Local GAAP						Yes	Full Consolidation
LEI/213800YF8ZQ26WEZL163	GI	Haven Insurance Company Limited	Non Life Insurance Undertaking	Company limited by shares	Non-mutual	Gibraltar Financial Services Commission	Local GAAP	100%	100%	100%	Dominant	100%	Yes	Full Consolidation
SC/LEI/213800P6RHEPC K3JS373/GB/BO0001	GI	Burntoak Limited	Other	Company limited by shares	Non-mutual		Local GAAP	100%	100%	100%	Dominant	100%	Yes	Full Consolidation
SC/LEI/213800P6RHEPC K3JS373/GB/CB0001	GB	Canal Bank Development Limited	Other	Company limited by shares	Non-mutual		Local GAAP	100%	100%	100%	Dominant	100%	Yes	Full Consolidation
SC/LEI/213800P6RHEPC K3JS373/GB/CD0001	GI	Cedaroak Limited	Other	Company limited by shares	Non-mutual		Local GAAP	100%	100%	100%	Dominant	100%	Yes	Full Consolidation
SC/LEI/213800P6RHEPC K3JS373/GB/DE0001	GI	Deepoak Limited	Other	Company limited by shares	Non-mutual		Local GAAP	100%	100%	100%	Dominant	100%	Yes	Full Consolidation
SC/LEI/213800P6RHEPC K3JS373/GB/FP0001	GB	Formby Property Limited	Other	Company limited by shares	Non-mutual		Local GAAP	100%	100%	100%	Dominant	100%	Yes	Full Consolidation
SC/LEI/213800P6RHEPC K3JS373/GB/MD0001	GB	Musker Development Limited	Other	Company limited by shares	Non-mutual		Local GAAP	100%	100%	100%	Dominant	100%	Yes	Full Consolidation



SC/LEI/213800P6RHEPC K3JS373/GB/ME0001	GB	Mersey Chambers Limited	Other	Company limited by shares	Non- mutal		Local GAAP	100%	100%	100%	Dominant	100%	Yes	Full Consolidation
SC/LEI/213800P6RHEPC K3JS373/GB/OK0001	GB	Oakmore Investments Limited	Other	Company limited by shares	Non- mutal		Local GAAP	100%	100%	100%	Dominant	100%	Yes	Full Consolidation
SC/LEI/213800P6RHEPC K3JS373/GB/RV0001	GB	Rapid Vehicle Management Limited	Other	Company limited by shares	Non- mutal		Local GAAP	100%	100%	100%	Dominant	100%	Yes	Full Consolidation
SC/LEI/213800YF8ZQ26 WEZL163/GB/SO0001	GI	Stoneoak Investments Limited	Other	Company limited by shares	Non- mutal		Local GAAP	100%	100%	100%	Dominant	100%	Yes	Full Consolidation

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